

Notice of Arrangement on Severe Weather Trading

To correspond the announcement made by Hong Kong Exchanges and Clearing Limited (HKEX) for the implementation of Severe Weather Trading (SWT)¹ of Hong Kong Securities and Derivatives Markets starting from 23 September 2024, Chong Hing Securities Limited (CHSL) will provide the following services under severe weather condition.

Services	Arrangement under severe weather condition starting from 23 Sept 2024
All customer services handled at CHS Securities Centers, including but not limited to: (1) Face-to-face account opening; (2) Deposit or Withdrawal of Physical Scrip; (3) Settlement Instruction (SI) ; (4) Investor Settlement Instruction (ISI) (5) Registration for attending the AGM and Voting; (6) other enquiries related to securities services	All securities centers will be closed and NO on-site services at securities center
The services provided via CHS E-Channel which refers to CHS iWeb Services and CHS Mobile App Services: (1) Securities Trading Services; (2) Application for Initial Public Offering Shares; (3) Corporate Action Services; and (4) Other Online Services	Remain Normal
Securities Dealing Hotline (3768 9111)	Limited Services (subject to actual situation)
Other Hotlines for IPO Application and other services (3768 9888 / 3768 9818 / 37689802)	
Wealth Accumulation Plan (i.e. Monthly Stock Saving Services)	If severe weather condition starts after 9:00a.m., the related stock purchases will be operated as normal. If severe weather condition starts before 9:00a.m., the related stock purchases will be deferred to the normal trading day immediately after the severe weather trading day.
Corporation Action and Other Securities Services	Limited Services (subject to actual situation)

Besides, **starting from 23 September 2024**, the settlement procedure for all securities transaction via HKEX **will no more be deferred for severe weather condition**. Please pay particular attention to the influence caused by severe weather condition on cash settlement for the purchase of securities.

Moreover, to facilitate customers to identify the phone calls coming from CHSL, under severe weather condition, only the following 6 phone numbers: 37689888, 37689688, 37689988, 62577551, 63074115 and 66237941 will be adopted for our dialing to customers.

Should you have any queries, please call our Customer Services Hotlines at (852) 3768 9818.

¹ Severe Weather Trading (SWT) means trading and settlement of securities on or through HKEX will remain available during severe weather condition which refers to the scenario where a typhoon signal No. 8 or above or a black rainstorm warning is hoisted by the Hong Kong Observatory, or an "extreme conditions" announcement is made by the HKSAR Government.